



# COMMITMENT TO QUALITY

Tonka Water, a U.S. Water Brand

Quality Management System is ISO 9001:2008 Certified



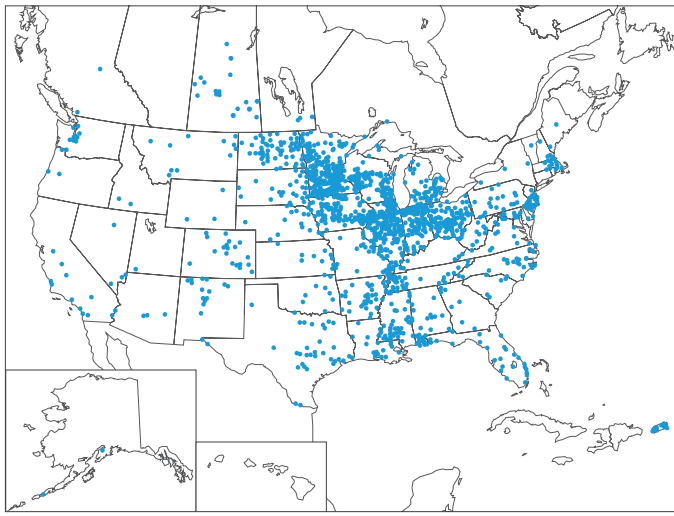
Tonka Water is very excited about its certification as it shows our continued dedication to providing quality products to our customers and enables us to continue to maintain a leadership presence in the marketplace.

In addition to providing over 60 years of water treatment excellence, Tonka Water's quality management system is ISO 9001:2008 certified.

Tonka Water's commitment to quality begins early by understanding our customers' requirements and meeting their unique application needs. Tonka Water's quality management system is infused throughout our internal processes; from project planning, fabrication and inspection, to our experienced on-site field service professionals, all striving to meet our customers' expectations with every project.

Tonka Water achieved this certification by meeting international ISO 9001:2008 requirements for a quality management system. Tonka Water is committed to providing clean water through the design, manufacture and integration of water treatment technology solutions.

The ISO 9001:2008 certification addresses various aspects of quality management. The standards provide guidelines and tools for companies and organizations who want to ensure products and services consistently meet customer's requirements, and that quality is continuously improved, all while maintaining a strong customer focus.



## Tonka Water Guarantee

Tonka Water provides the best custom manufactured water treatment systems in the industry. Our people will deliver excellent service and support for your project from conceptual and cost-effective design, to construction and commissioning; and throughout the system warranty and operational life of the project.

*Thousands of quality water treatment installations since 1956.*

## Tonka Water Quality Policy

Tonka Water is committed to providing clean water through the design, manufacture and integration of water treatment technology solutions. Quality is the responsibility of every Tonka Water employee. Tonka Water managers are responsible for managing quality throughout the organization and supplier network. This includes designing, installing and auditing effective processes; as well as setting and monitoring standards.

The Management Team will devote the resources required to meet our quality objectives. We are dedicated to the following principles:

- We will define and clearly communicate organizational goals
- We will meet our customers' requirements
- We will meet governing statutes and regulations
- We will continually improve our operations and performance

## Quality Management System

Quality management plays a critical role by ensuring that Tonka Water can reliably produce and deliver the quality products and services expected by its customers and maintains its reputation as a leading designer and manufacturer of water treatment equipment. Process management is the foundation of Tonka Water's quality management system. Key operating processes are formally described in operating procedures. These documents, supplemented with standards and work instructions, describe in detail the functioning of our quality management system. These ISO 9001:2008 processes are used within the company, but ultimately they are intended to show our customers that we are committed to delivering quality products and services that meet their requirements.



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 **U.S. WATER**  
The future of water™