



COMMITMENT TO QUALITY

U.S. Water's Engineering and Equipment
Quality Management System is ISO 9001:2015 Certified



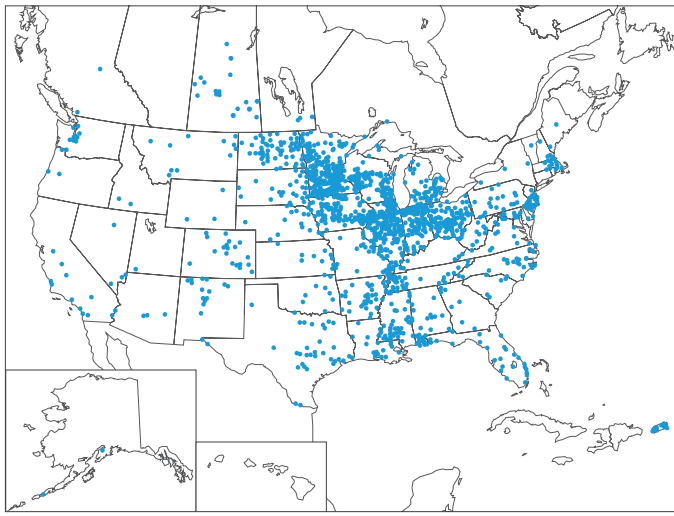
Tonka Water, a U.S. Water Brand is very excited about its certification as it shows our continued dedication to providing quality products to our customers and enables us to continue to maintain a leadership presence in the marketplace.

In addition to providing over 60 years of water treatment excellence, U.S. Water's Engineering and Equipment quality management system is ISO 9001:2015 certified.

U.S. Water's commitment to quality begins early by understanding our customers' requirements and meeting their unique application needs. U.S. Water's quality management system is infused throughout our internal processes; from project planning, fabrication and inspection, to our experienced on-site field service professionals, all striving to meet our customers' expectations with every project.

U.S. Water achieved this certification by meeting international ISO 9001:2015 requirements for a quality management system. U.S. Water is committed to providing clean water through the design, manufacture and integration of water treatment technology solutions.

The ISO 9001:2015 certification addresses various aspects of quality management. The standards provide guidelines and tools for companies and organizations who want to ensure products and services consistently meet customer's requirements, and that quality is continuously improved, all while maintaining a strong customer focus.



Tonka Water Guarantee

Tonka Water provides the best custom manufactured water treatment systems in the industry. Our people will deliver excellent service and support for your project from conceptual and cost-effective design, to construction and commissioning; and throughout the system warranty and operational life of the project.

Thousands of quality water treatment installations since 1956.

U.S. Water Quality Policy

U.S. Water is dedicated to being a leader in providing integrated solutions, quality products and services that meet the requirements of our customers and key stakeholders. We achieve quality excellence through teamwork, engagement, continuous improvement, and innovation to be the future of water.

Quality Objectives:

- To increase net promoter score by one (1) percentage point per year to improve customer satisfaction and loyalty
- To minimize risk by integrating E&E teams and transitioning to the ISO 9001:2015 Standard
- To meet customer treatment objectives the first time
- To improve design accuracy with E&E, striving for zero rework on deliverables

Quality Management System

Quality management plays a critical role by ensuring that U.S. Water can reliably produce and deliver the quality products and services expected by its customers and maintains its reputation as a leading designer and manufacturer of water treatment equipment. Process management is the foundation of U.S. Water's quality management system. Key operating processes are formally described in operating procedures. These documents, supplemented with standards and work instructions, describe in detail the functioning of our quality management system. These ISO 9001:2015 processes are used within the company, but ultimately they are intended to show our customers that we are committed to delivering quality products and services that meet their requirements.



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Tonka Water, a U.S. Water Brand

 **U.S. WATER**
The future of water™